

TASK 1

TEST 1: PROBLEMS AT THE HOTEL	Instructions for the candidate:
	You are staying at an expensive hotel in Oxford. You are not very happy with your room. The shower isn't working, the bed is uncomfortable and there is a lot of traffic noise. Talk to the receptionist.
	Instructions for the examiner:
	You work as a receptionist at an expensive hotel in Oxford. A customer speaks to you about the problem(s) in her/ his room.

Choose the items from the list that best correspond to what the candidate says in each moment. **It is not necessary to use all the questions and the order is not fixed.** The task finishes when the allotted time is up.

- Greet the candidate and start the conversation.
- Elicit the following information:
 - How can I help you?
 - What is your room number?
 - What is the problem (with the shower, the bed, noise)?
 - When did the problem start?
 - Can you explain the problem with the bed in more detail?
 - Is the problem with the traffic noise during the day or in the evening?
 - Have you tried closing the window?
 - Would you like to change your room?
 - Would you like a room in another hotel? There is another hotel 5 minutes away but it is more expensive.

Finish the conversation in a suitable way. *Suggestion: We'll deal with your problems as soon as possible.*

TEST 2: ORDERING AT A CAFÉ	Instructions for the candidate:
	You are in Dublin on holiday. You are hungry and go to a café. The waiter asks you what you would like to eat and drink. Talk to the waiter/waitress.
	Instructions for the examiner:
	You work as a waiter/waitress at a café in Dublin. A customer comes in to order some food and a drink.

Choose the items from the list that best correspond to what the candidate says in each moment. **It is not necessary to use all the questions and the order is not fixed.** The task finishes when the allotted time is up.

- Greet the candidate and start the conversation.
- Elicit the following information:
 - Can I help you?
 - We have a good selection of sandwiches, baguettes, toast, paninis and cakes.
 - What kind of sandwich, baguette, toast, etc. would you like?
 - Would you like something to drink with it?
 - I'm sorry but we don't have that drink. Would you like something different?
 - With ice, milk, sugar? (as appropriate)
 - Would you like anything else?
 - How are you going to pay?
 - It's £5.50.

Finish the conversation in a suitable way. *Suggestion: Thank you. Enjoy your day!*



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TASK 1

Social Interaction

TEST 1

PROBLEMS AT THE HOTEL



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You are staying at an expensive hotel in Oxford. You are not very happy with your room. The shower isn't working, the bed is uncomfortable and there is a lot of traffic noise.

Talk to the receptionist.

Talk to one of the examiners for 2-3 minutes. Your production will be recorded.



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TASK 1

Social Interaction

TEST 2

ORDERING AT A CAFÉ



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You are in Dublin on holiday. You are hungry and go to a café. The waiter/waitress asks you what you would like to eat and drink.

Talk to the waiter/waitress.

Talk to one of the examiners for 2-3 minutes. Your production will be recorded.



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TASK 2

Interacting in everyday situations

TEST 1

LEARNING A NEW LANGUAGE

CANDIDATE A



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You and your partner(s) have decided to study a new language together next year. Decide what language you want to learn, where and how you want to learn it (e.g. online, in a school or abroad), when you can start and things you can do outside the class to improve learning.

You have a minute to think about what you want to say. Talk with your partner(s) for 3 – 4 minutes if you are doing the exam in pairs or for 5 – 6 minutes if it is a group of 3 students. Your production will be recorded.



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TASK 2

Interacting in everyday situations

TEST 1

LEARNING A NEW LANGUAGE

CANDIDATE B



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You and your partner(s) have decided to study a new language together next year. Decide what language you want to learn, where and how you want to learn it (e.g. online, in a school or abroad), when you can start and things you can do outside the class to improve learning.

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TASK 2

Interacting in everyday situations

TEST 1

LEARNING A NEW LANGUAGE

CANDIDATE C



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You and your partner(s) have decided to study a new language together next year. Decide what language you want to learn, where and how you want to learn it (e.g. online, in a school or abroad), when you can start and things you can do outside the class to improve learning.

You have a minute to think about what you want to say. Talk with your partner(s) for 3 – 4 minutes if you are doing the exam in pairs or for 5 – 6 minutes if it is a group of 3 students. Your production will be recorded.



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TASK 2

Interacting in everyday situations

TEST 2

SUMMER HOLIDAYS

CANDIDATE A



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The summer holidays are coming soon. You and your partner(s) want to plan a 10-day holiday. Decide where to go, how much money you need for the holiday and what kind of accommodation is best.

You have a minute to think about what you want to say. Talk with your partner(s) for 3 – 4 minutes if you are doing the exam in pairs or for 5 – 6 minutes if it is a group of 3 students. Your production will be recorded.



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Interacting in everyday situations

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CANDIDATE B



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